Workday Webinar:

Understanding Reasons and Impacts of Change Job

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Who Do I Go to for Help?

ISC

I need to process a retroactive FTE change, but I can't select the date I need without getting an error...

Why did my employee not get paid after they changed from Term to Ongoing?

What do I need to do with the Update Vacation To Do task in my inbox?



HR

What type of transaction should I submit?

What action reason should I use?

Can I change the wording in the offer letter?

Practice & Policies

Today's Focus



To build on the basic understanding of change job processes and to troubleshoot common issues

Topic Timing Introduction Change Job Action Reasons **Ending Temporary Promotions & Secondments** Benefit Impacts 10:00 – 11:00am **Absence Accrual Impacts** Retroactive Changes Moving Employees Between Hourly and Salary Pay Groups and Between Employment Groups 11:00-11:30am Questions & Answers + Wrap Up

When to Use Change Job



When to Use Change Job



Change Job Examples

A part-time employee will be increasing the number of hours they are working (General FTE Change)

An Adjunct Professor needs to be paid for a course they taught (Unpaid to Paid/Paid to Unpaid)

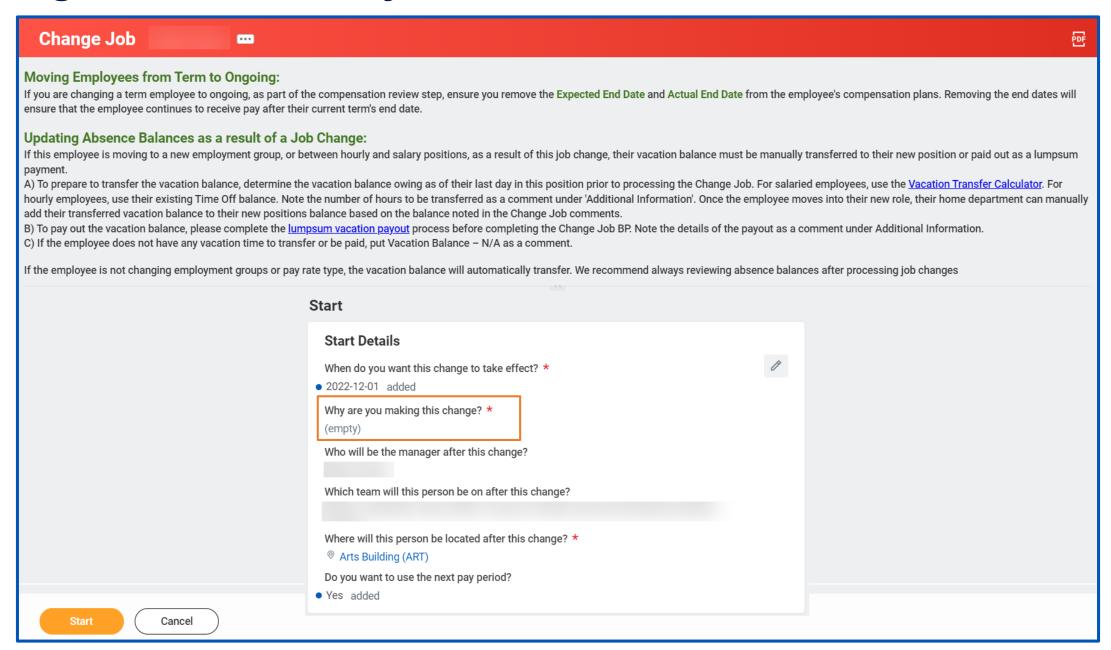
An employee's business title says AAPS Salaried – Educational Programming, Level B instead of their actual title (Change Location/Business Title)



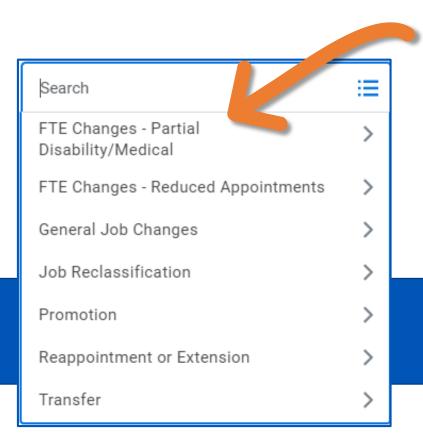
An employee is on an approved partial disability leave (FTE Changes – Partial Disability Leave)

FTE Changes – Partial Disability/Medical	Gradual Return to Work Program Partial Disability Leave Partial Medical Leave
FTE Changes – Reduced Appointments	Reduced Appointment (Faculty) Retirement Option 1: Faculty Phased-in Retirement Retirement Option 2: Faculty Part-time Appointment Retirement Option 3: Faculty Reduced-Scope Appointment Staff: Reduced Workload/Responsibility (Policy HR9)
General Job Changes	Change Job Details Change Location/Business Title Change Workers' Compensation Location General FTE Change Moving Between Term and Ongoing in the Same Position Unpaid to Paid / Paid to Unpaid
Job Reclassification	Reclassification – Current Job Entry Date (updated current position) Reclassification – New Job Entry Date (new position number)
Promotion	Awarded Tenure/Confirmed (FR Use Only) Promotion (To New Department/Unit) Promotion (Within Current Department/Unit)
Reappointment or Extension	Extension (Staff/Student) Reappointment (Faculty/AAPS – Current Position) Reappointment (Faculty – New Position)
Transfer	Lateral Transfer (To New Department/Unit) Lateral Transfer (Within Current Department/Unit)

Change Job in Workday



Change Job in Workday





Change Job Action Reasons



When Do I Use

FTE Changes – Partial Disability/Medical



- First, ensure that the employee has already been placed on one of the applicable partial leaves
- Choose Gradual Return to Work Program when an employee has been on a medical or disability leave and will be returning to work based on a plan outlined with Workplace Health Services (UBCV) or the Work Reintegration & Accommodation Program (WRAP, UBCO)



When Do I Use

FTE Changes – Partial Disability/Medical



Partial Medical Leave

- Used for instances when an employee has exhausted their paid sick entitlement
- First, make sure the Place Worker on Leave task has been successfully completed to record the Partial Medical Leave
- Choose Partial Medical Leave when you initiate the Change Job task to change an employee's FTE to match the actual hours worked

When Do I Use

FTE Changes – Partial Disability/Medical



Partial Disability Leave

- Used when a Partial Long Term Disability claim has been approved
- Benefits team will reach out to departments when an employee is approved for a Partial Disability and will provide the process details
- First, make sure the Place Worker on Leave task has been successfully completed to record the Partial Disability Leave
- Choose Partial Disability Leave when you initiate the Change Job task to change an employee's FTE to match the actual hours worked

When Do I Use

FTE Changes – Reduced Appointments

- >>> Staff: Reduced Workload/Responsibility (Policy HR9)
- Choose Staff: Reduced Workload/Responsibility (Policy HR9) when an employee is changing to a preretirement reduced appointment approved in accordance with HR9 Reduced Work Policy
- To ensure basic life coverage and pension contributions are based on full salary, please add the allowance plan -Retirement Option/Reduced Appt Benefit Top-Up (Staff)

When Do I Use

General Job Changes



- This code may be used if one of the other action reasons does not fit your specific change job scenario
- Your department HR or advisory representative can provide advice on whether this reason is appropriate to use

When Do I Use

General Job Changes



Change Location/Business Title

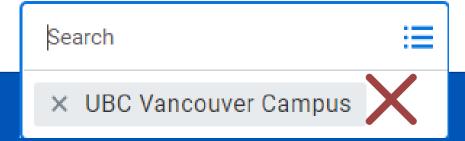
- Choose Change Location/Business Title when you are changing only the work location or business title for an employee
- Making either of these changes will not generate a new employment agreement, making this change job easier to process

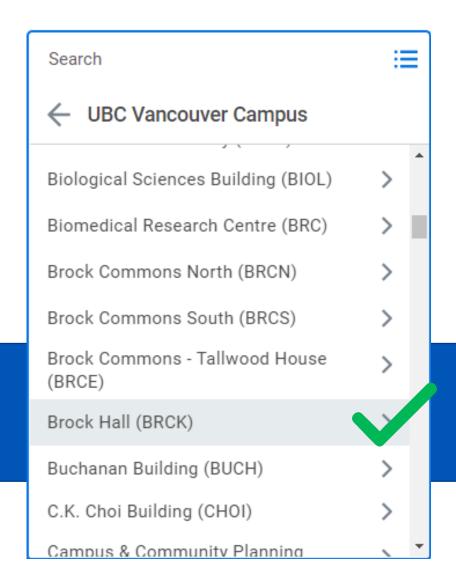
Job Title

- King of the World was Engineer / Electrician **Business Title**
- King of the World was Engineer / Electrician

Change Location/Business Title

When selecting the **location**, you must select an actual building location and not a generic category (i.e. UBC Vancouver Campus, UBC Okanagan Campus etc.)

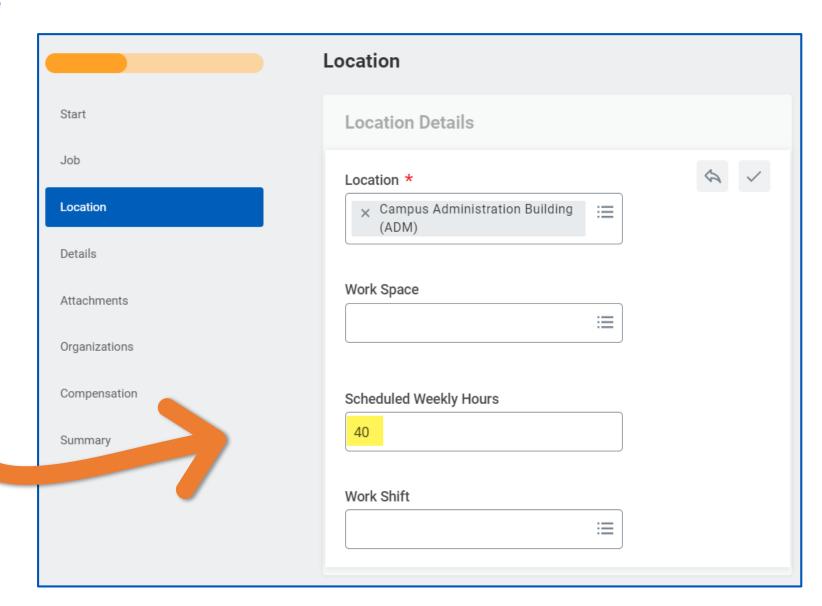




Change Location/Business Title

When you select the new work location, **Default** and **Scheduled Weekly Hours** will **reset** to 40 hours.

Be sure to set this back to the employee's correct schedule to ensure pay and absence accruals are not impacted!



When Do I Use

General Job Changes



 Choose Change Workers' Compensation Location when a faculty, staff, or student employee is working in their paid position outside of British Columbia (and when instructed to do so by UBC's Workplace Health Services!)



When Do I Use

Change Workers' Compensation Location

Initiate This Process When:

- 1. An employee leaves BC to work in another province or territory and they require WCB coverage in that location
- 2. An employee returns to BC after working in another province or territory and they require WorkSafeBC coverage
- 3. A new employee is hired to work and will not arrive in BC prior to their start date

Please contact wcb.info@ubc.ca to determine if coverage is required in another provincial jurisdiction

When Do I Use

Promotion





 Choose **Promotion** when an employee is moving to a different position with a higher classification within the same employment group



When Do I Use

Transfer



 Lateral Transfer (To New Department/Unit) OR
 Lateral Transfer (Within Current Department/Unit)

- Choose Lateral Transfer when an employee is moving to a different position with the same or lower classification within the same employment group
- Choose Lateral Transfer when an employee is moving to a new position with a different employment group (i.e. from a CUPE 2950 position to an AAPS position)

Note: The word "Lateral" will be removed from these action reasons to ensure they apply generally to all transfer scenarios

When Do I Use

Reappointment or Extension



 Choose Reappointment (Faculty/AAPS – Current Position) when a term appointment is being renewed in line with budget and grant renewals



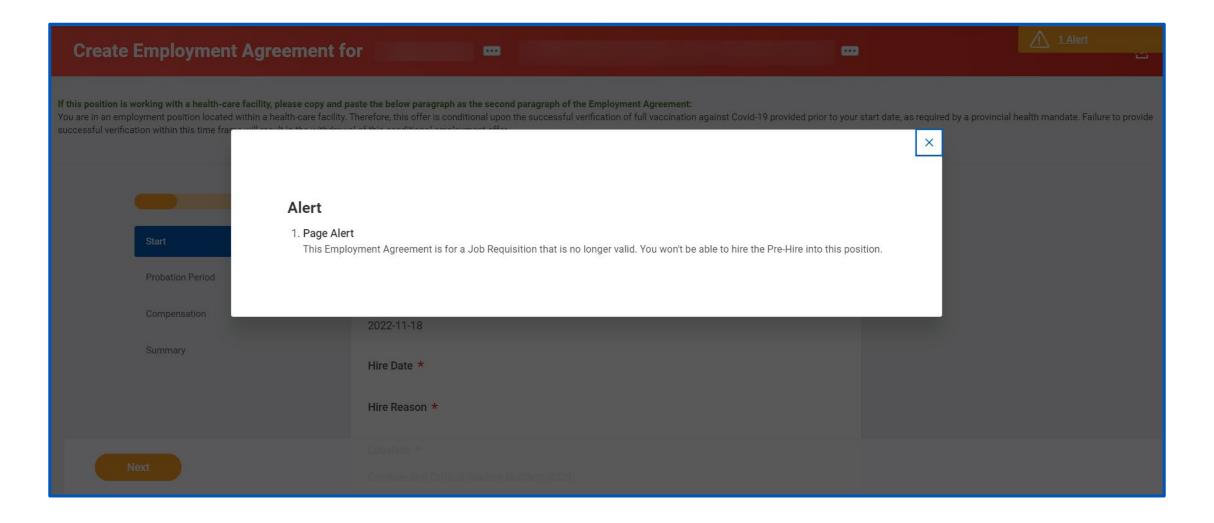
When Do I Use

General Job Changes

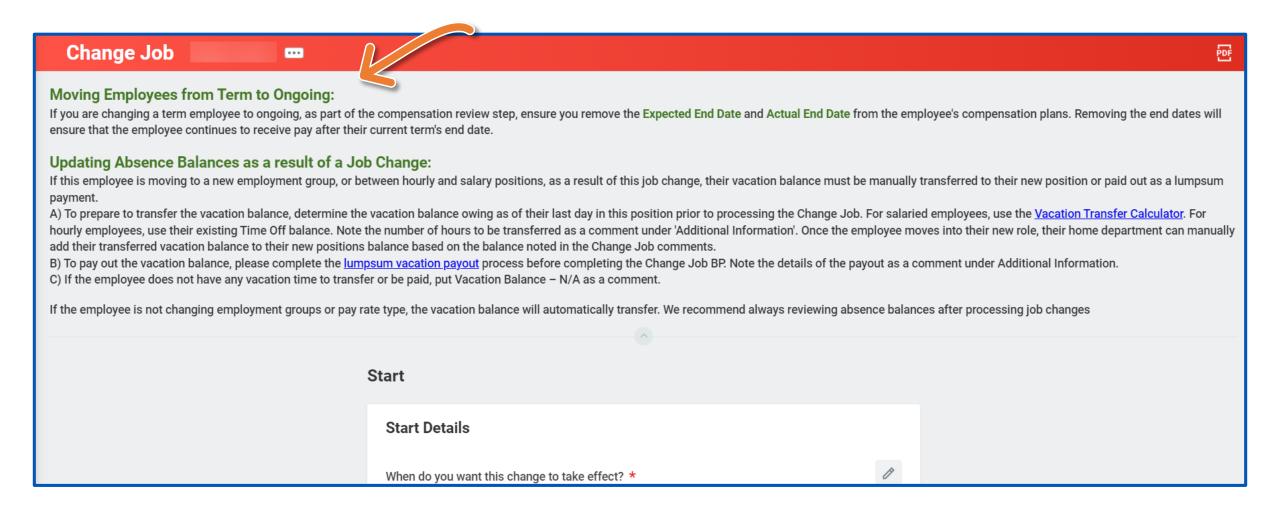


- Choose Moving Between Term and Ongoing in Same Position when an employee will be made permanent in the position they are currently performing
- Posting requirements typically apply to this type of employee change

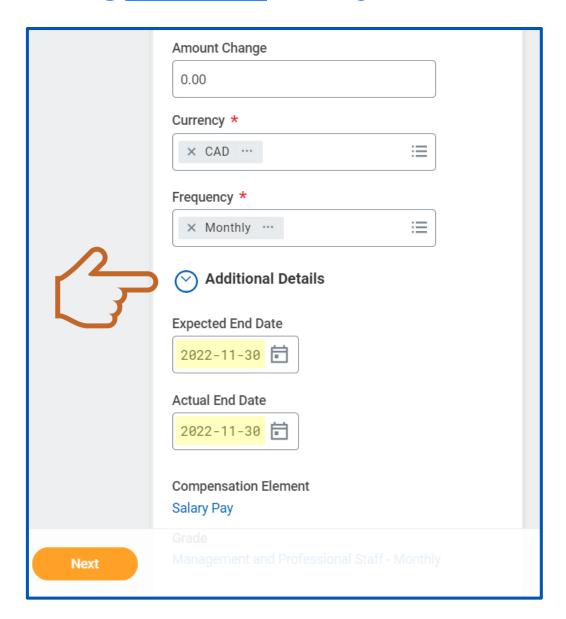
Processing Change Job Through Recruitment



Processing Through Direct Change Job - Help Text



Processing in Advance: Moving Between Term and Ongoing in Same Position

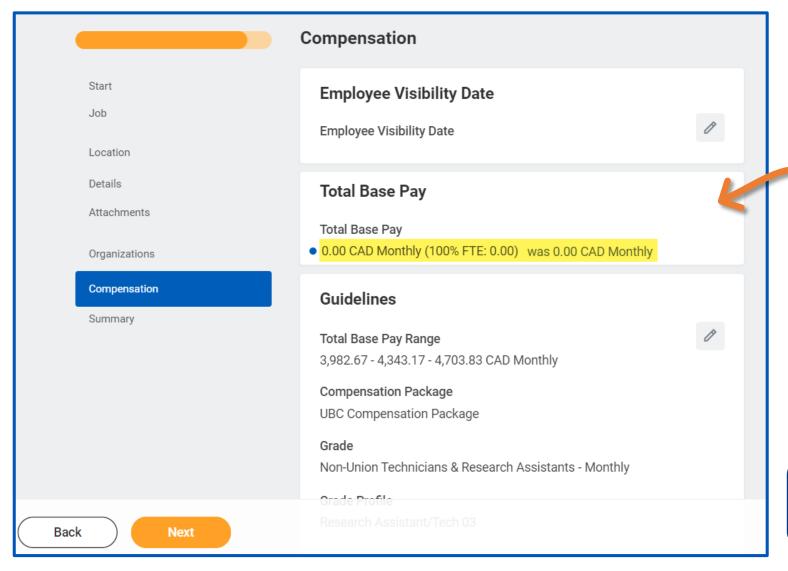


If you are processing the Change Job PRIOR to the employee's end date:



Always remove the **Expected** and **Actual End Date** from the Additional Details section under Compensation

Processing Retroactively: Moving Between Term and Ongoing in Same Position



If you are processing the Change Job **AFTER** the employee's end date:

- Note that the employee's compensation is set to "0"
- 2. Add the hourly or monthly rate back to Compensation when completing the Change Job in order to submit
- 3. Always remove the **Expected and Actual End Date** from the Additional Details section under Compensation



Important: If the Compensation is not added back or the Actual End Date is not removed, the employee will not be paid!

When Do I Use

General Job Changes



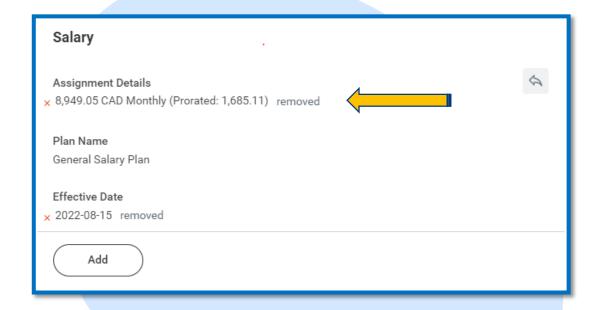
Unpaid to Paid/Paid to Unpaid

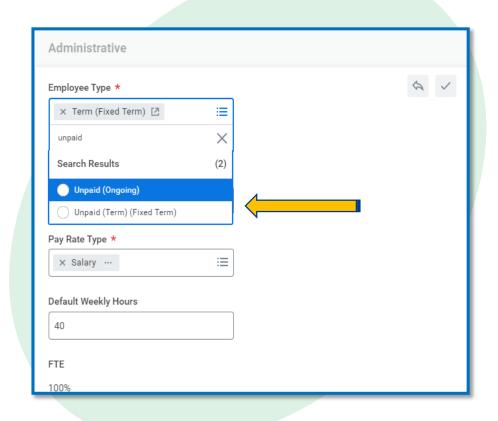
- Choose Unpaid to Paid/Paid to Unpaid when an Adjunct Professor's employee type in order to pay them for teaching or to ensure they are not paid for a period.
- An Adjunct Professor can be switched many times between paid and unpaid during the length of their appointment.
- Ensure the Adjunct Professor has a valid SIN on their record if they are being paid. This is required for tax and compliance purposes

Unpaid to Paid/Paid to Unpaid

Only hire for the duration stated on Offer of Employment. Do not leave positions in unpaid mode if not in line with appointment dates.

If there is a break in service between reappointment dates, process a termination or end job, and re-hire with the new hire dates, if applicable.







Important: When moving a faculty member into an unpaid position, at the Propose Compensation Step, you must ensure that any salary has a red 'x' by the totals. This will indicate that the salary has been removed and no overpayments should occur.

When Do I Use

FTE Changes – Reduced Appointments



Reduced Appointment (Faculty)

- Choose: Reduced Appointment (Faculty) when a faculty member is reducing workload on either a continuing basis (until retirement) or a specific period.
- Faculty member must complete a Reduced Appointment Form,
 which will need to be reviewed and approved by both the Head and
 Dean. Once completed this form will be uploaded into Workday as
 part of the change job. Be sure to update the FTE based on this
 form.
- On the Job Details page, select Job Classification Reduced Appointment Faculty – (Departmental Use-Canada)
- To ensure pension contributions are based on full salary Please add the allowance plan Retirement Option/Reduced Appt Benefit Top-Up (Faculty)



Important: Please refer to the <u>Faculty Relations</u> website for eligibility rules around reduced workloads and top-ups.

When Do I Use

FTE Changes – Reduced Appointments



Retirement Options (Faculty)

- Faculty member must complete a **Retirement Option Election Form**, which will need to be reviewed and approved by both the Head and Dean. Once completed this form will be uploaded into Workday as part of the change job. Be sure to update the FTE based on this form.
- Choose: Option 1: Phased-in Retirement Max 4 years
 Option 2: Part-Time Appointment Max 5 years
 Option 3: Reduced-Scope Retirement Max 2 years
- On the Job Details page, select Job Classification Retirement
 Options (Departmental Use-Canada)
- To ensure pension contributions are based on full salary please add the allowance plan Retirement Option/Reduced Appt Benefit Top-Up (Faculty)



Important: Please refer to the <u>Faculty Relations</u> website for eligibility rules around reduced workloads and top-ups.

Effective Date for Extensions/Reappointments



Extension/Reappointment Effective Date

Extension/Reappointment Effective date = the day after the end of the original appointment

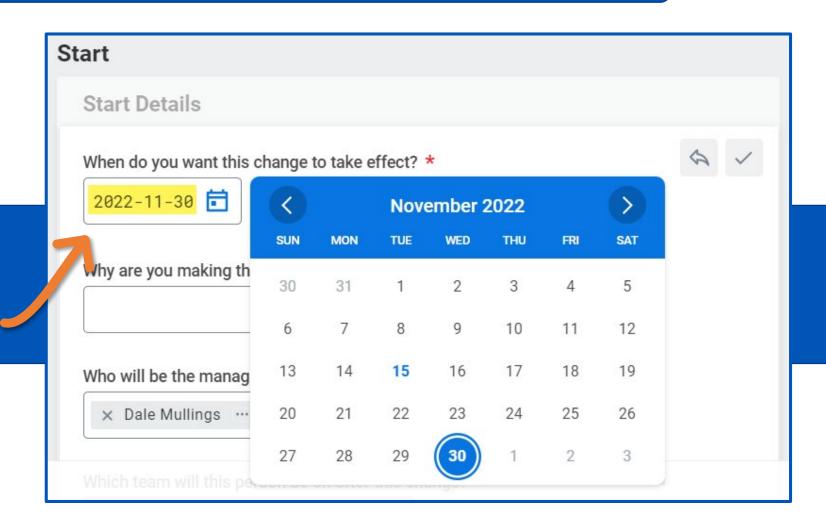
Example:

Hire Date 2022-05-02

Original Hire Date 2018-09-01

Continuous Service Date 2022-05-02

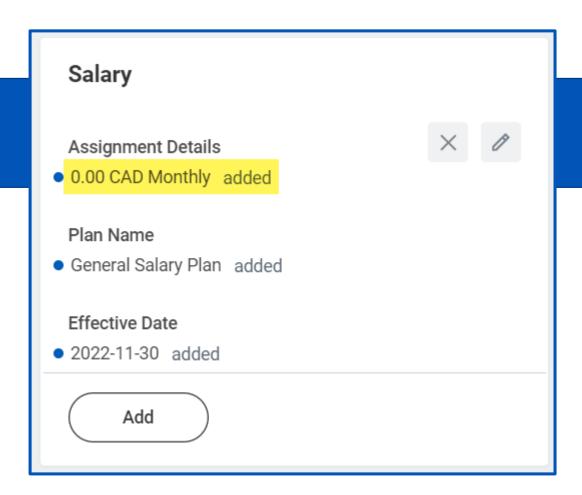
End Employment Date 2022-11-29



Extension/Reappointment Effective Date



- With this practice, Compensation will be removed during the change job process and must be added back in for the employee to be paid.
- 2. The **Actual End Date** field must also be updated to match the new End Employment Date.



Moving From Student to Staff/Faculty & Moving from Staff to Faculty





Moving From Student to Staff/Faculty & Moving from Staff to Faculty

Employees moving between employment groups, with no break in service, should have this change processed as a **change job** (not a termination and rehire).

Exceptions:

Graduate Research Assistants (GRAs) & Undergraduate Research Assistants (URAs), Fellowship



Terminate & Rehire

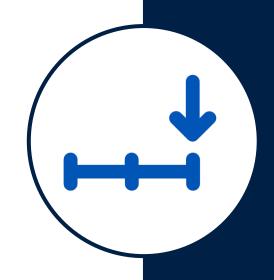
Students Already Terminated



Rehire & Update
Continuous Service Date
(if applicable)

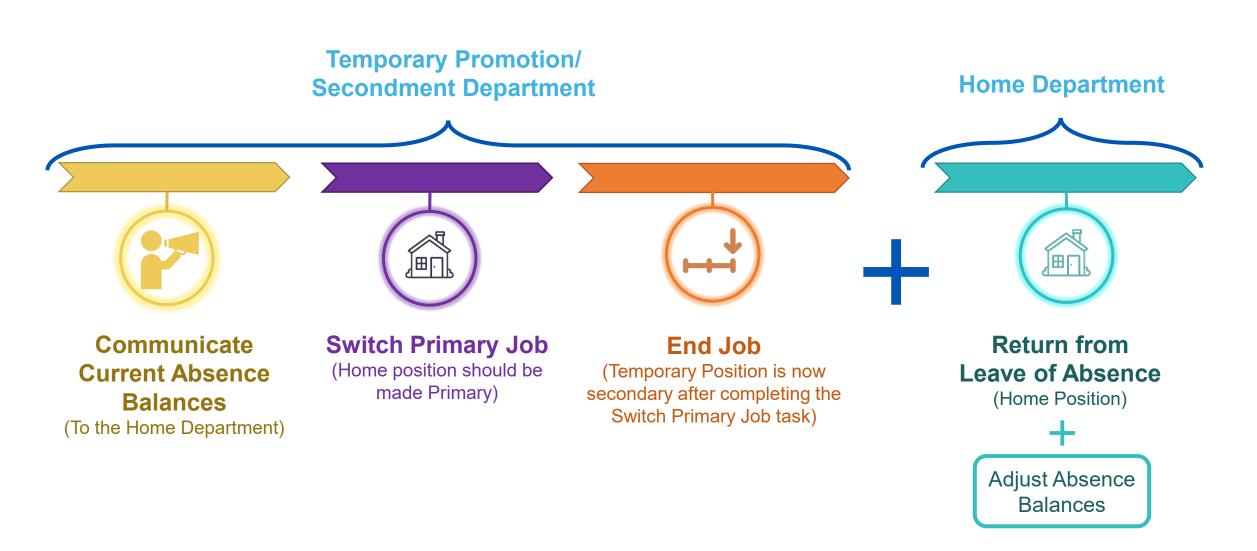
Ending Temporary Promotions & Secondments

- Updated Process!



Ending a Temporary Promotion or Secondment

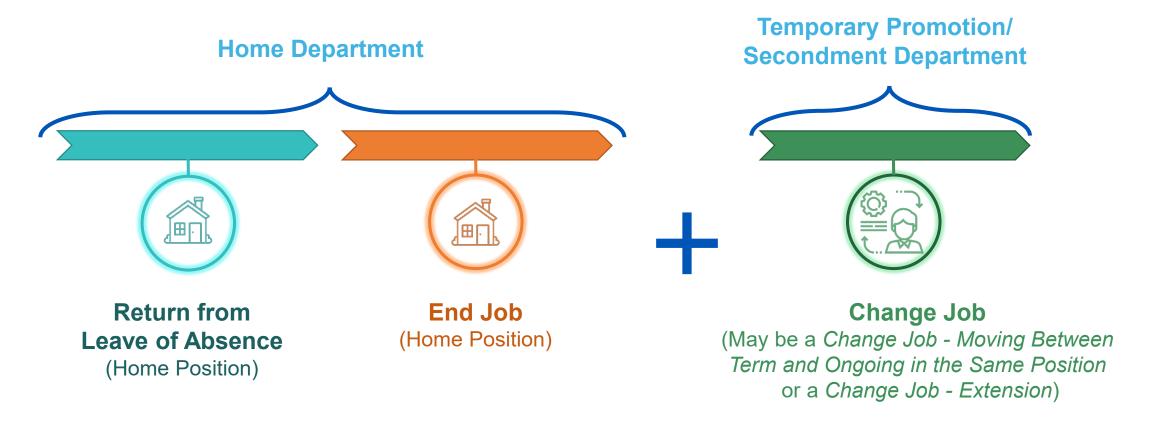
Scenario 1: Employee Returns to their *Home Position*



Ending a Temporary Promotion or Secondment

Scenario 2: Employee is Remaining in the Temporary Promotion/Secondment Position *(resigning from their home position)*

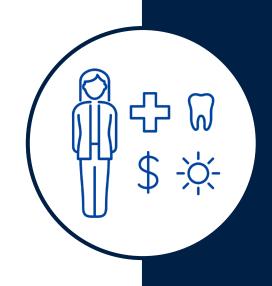






Question Break + Knowledge Quiz!

Change Job & Benefit Impacts



Benefits



Action Reasons That May Have an Impact on Benefits:

- Change Job Details
- General FTE Change
- Moving Between Term and Ongoing in the Same Position
- Moving between Salary and Hourly paid
- Unpaid to Paid / Paid to Unpaid
- Promotion (To New Department/Unit)
- Promotion (Within Current Department/Unit)
- Transfer (if moving to a new employment group)
- Extension (Staff)
- Reappointment (Faculty/AAPS Current Position)
- Reappointment (Faculty New Position)

- Gradual Return to Work Program
- Partial Disability Leave
- Partial Medical Leave
- Reduced Appointment (Faculty)
- Retirement Option 1: Faculty Phased-in Retirement
- Retirement Option 2: Faculty Part-time Appointment
- Retirement Option 3: Faculty Reduced-Scope Appointment
- Staff: Reduced Workload/Responsibility (Policy HR9)

Benefits

Change Job > Eligible



Change Job > Ineligible

When a job change makes an employee <u>eligible</u>, they will receive a benefits task in their inbox

Examples:

- FTE increasing to 50% or more (53.33% or more for some employee groups)
- Length of appointment increasing to 12 months or more
- Student employees changing to Staff positions
- Employee group changing (for example CUPE 2950 to M&P) eligible for M&P benefits
- Promotion and salary change exceeding Staff High Earner amount (\$190K for 2022) - eligible for Income Replacement Plan and Faculty Pension Plan

When a change makes an employee <u>ineligible</u>, benefits will automatically end

Examples:

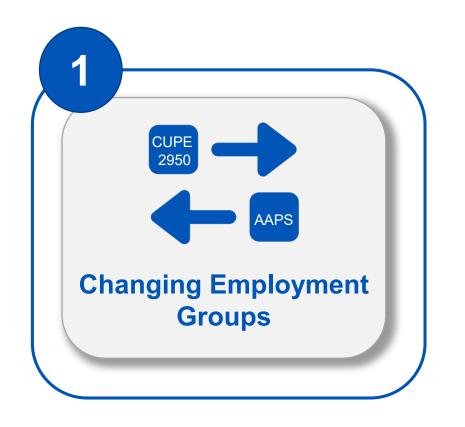
- FTE decreasing to less than 50% (less than 53.33% for some employee groups) - benefits end but Staff Pension continues
- Changing from salaried to hourly and not working the minimum number of hours to qualify for benefits

 benefits/pension end but remain eligible for Staff
 Pension if they are CUPE 116
- Changing from paid to unpaid ineligible for benefits and pension
- Disability/Partial Disability Leave enrollment in the Disability Benefit Plan or Income Replacement Plan ends

Change Job & Absence Accrual Impacts



Updating Absence Balances





Updating Absence Balances

Before Processing!

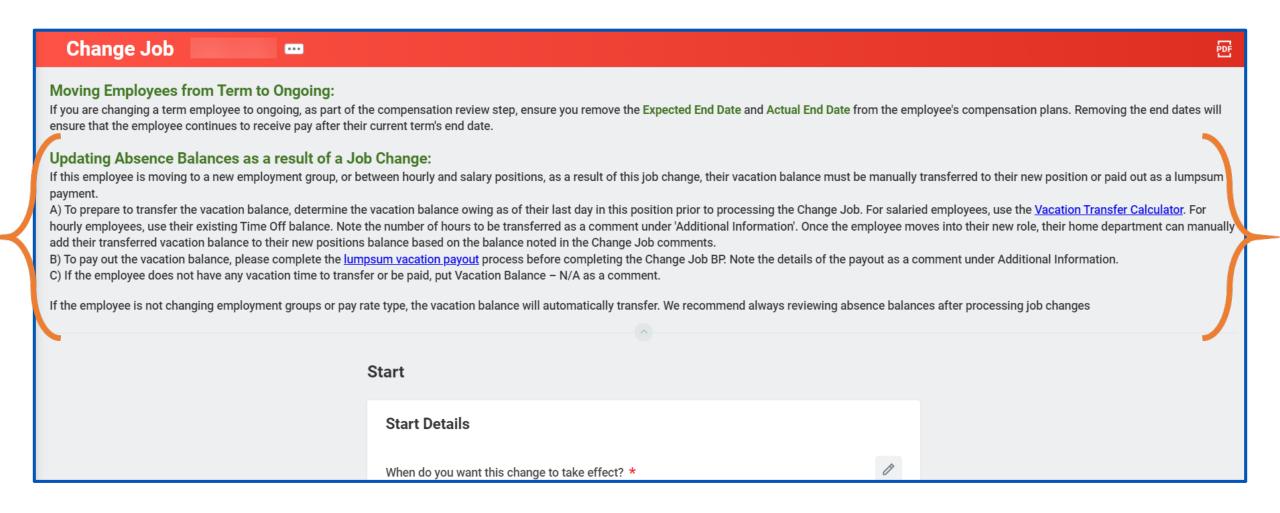


- ☐ Calculate and Record Absence Balances as of their last day
- □ Update balance on new position/Communicate balance to new department
- ☐ If moving from salary to hourly, pay out vacation balance as a lumpsum payment

Note to Self: Use Vacation Transfer Calculator!

Updating Absence Balances

Processing Through Direct Change Job – Help Text

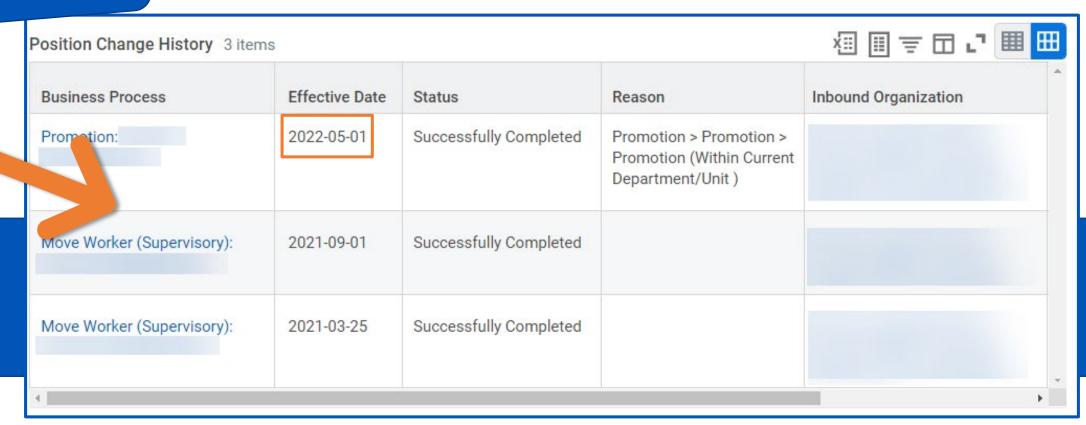


Impacts of Retroactive Changes

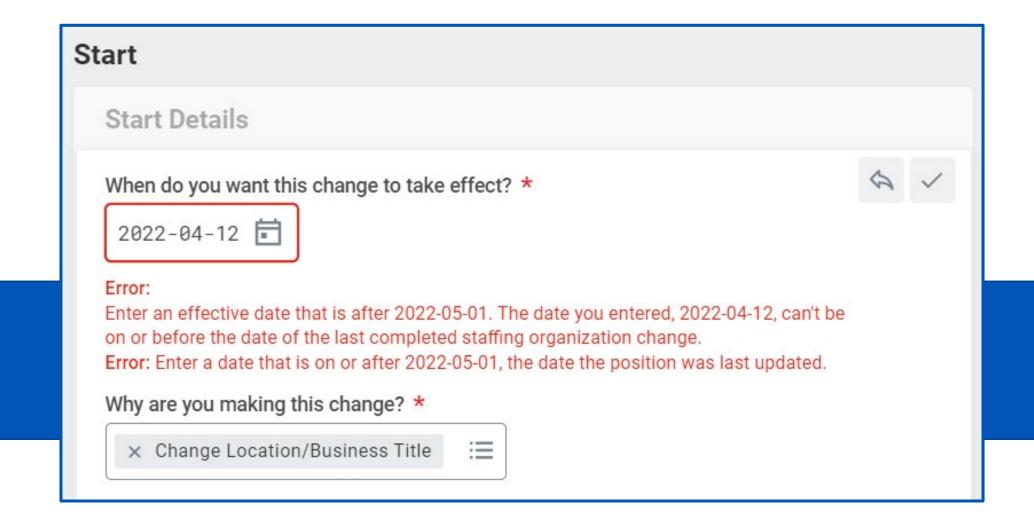


Retro Changes

Change Job Effective
April 12, 2022



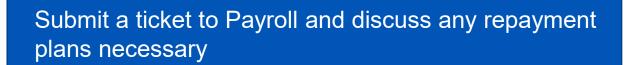
Retro Changes





Communicate with the employee in advance about the impact to their pay

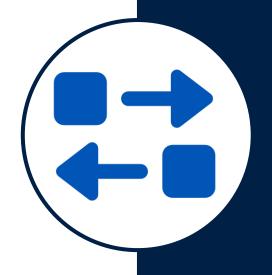
Before Submitting



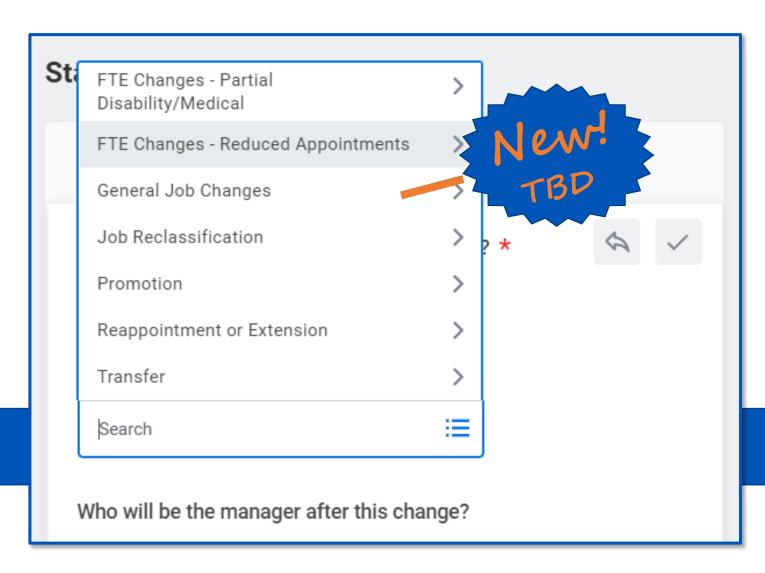
After processing, always review the employee's records to ensure the change is as expected

Moving Employees Between Hourly & Salary Pay Groups

- in the Same Position



Changing Pay Group (in the same position)



Additional Action Reasons Coming Soon!

- Moving from Hourly to Salary Paid in Same Position
- Moving from Salary to Hourly in Same Position (not eligible for benefits)
- Moving from Salary to Hourly in Same Position (eligible for benefits)

Friendly Reminders



Reminders!



Processing Transactions in Advance

- Recommendation: 1 or 2 pay periods in advance
- Workday will allow you to enter transactions prior to the two pay periods, (be mindful of the previously discussed impact of other job changes that could need to be entered between 'today' and any transactions that are effective in the future)



Updating Subsequent Compensation Records

• If you are processing any job changes that impact compensation, review the employee record to determine if there are any future dated compensation changes that also need to be updated



Review Before Approving

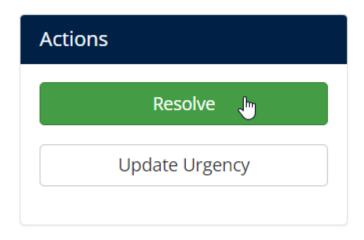
- Fully review transactions before approving to check for correct Change Job Reasons and that all dates are accurate. If details are incorrect, you can 'send back'.
- Transactions approved with incorrect data will require the Department processing an additional Change Job task to correct any errors, which could delay employee being paid accurately and on time.

Appendix

Existing Workday Support Request

If this webinar provides the answer to an unresolved Workday Support Request and you require no further assistance, please resolve the ticket:

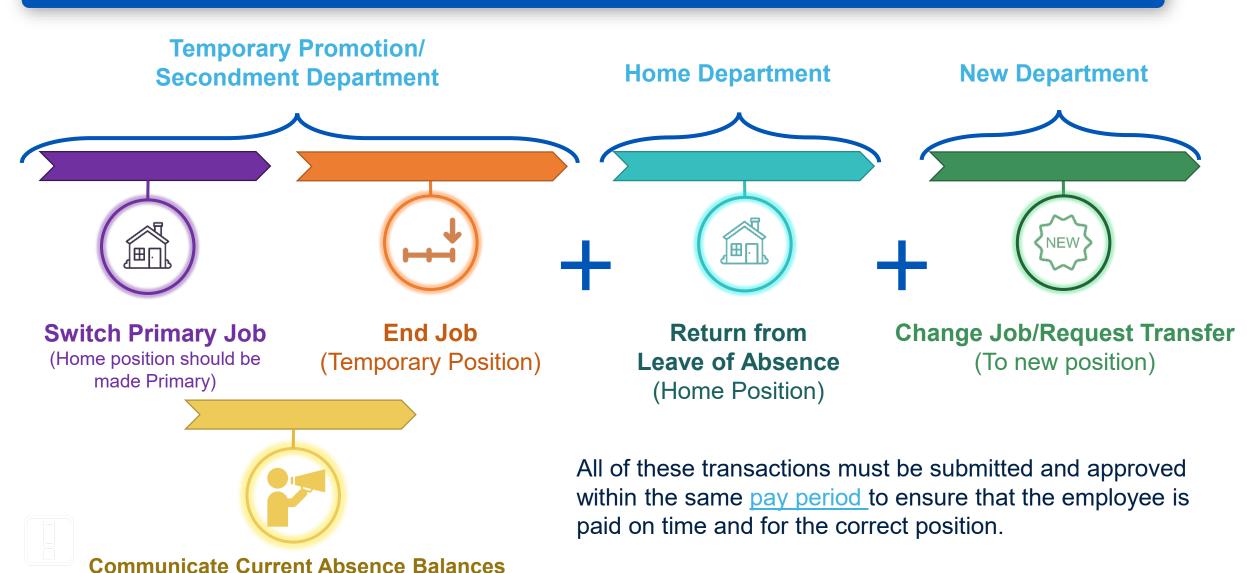
- Go to the <u>UBC Self Service Portal</u>
- Log in with your CWL and password
- Click on "View My Tickets"
- Select the appropriate ticket from the list
- Click 'Resolve' to update the ticket status



Ending a Temporary Promotion or Secondment

(To New Department)

Scenario 3: Employee Moves to a Different Position at the End of the Temporary Promotion/Secondment



Workday Knowledge Base Articles

Visit the <u>UBC Workday Knowledge Base</u> for more guides.

KBAs:

- Change Job: Promotion (Staff & Student)
- Change Job: Extension (Staff & Student)
- Change Job: Transfer (Staff & Student)
- Change Job: Layoff to Recall
- Change Job: Temporary Promotions & Secondments
- Change Job: General FTE Change
- Change Job: Faculty Reappointment
- Change Job: Reduced Appointment & Retirement Option
- Change Job: Change Location/Business Title
- Change Job: Out of Province
- Adjust Employee's Time Off Balance
- Initiate a Vacation Payout

Faculty Relations:

 A to Z Guide for Items Related to Faculty Appointments

Webinar & Calculator:

- Understanding Absences and Time Off in Workday
- Vacation Transfer Calculator



Thank You!